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FRAIKIN INVESTS MORE THAN £1.5 MILLION TO BOLSTER MOBILE MAINTENANCE NETWORK

Mobility solutions expert Fraikin has invested in 30 new 3.5-tonne mobile technician vans, helping to maximise the capabilities of its nationwide customer maintenance service. The move continues an ongoing mobilisation plan that aims to have 50 new mobile technicians and vans in place by the end of 2025.

Each new van is equipped with a specialist racking system, including a multi-purpose workbench and carry cases to store more equipment, as well as a wide range of diagnostic tools to help the technicians quickly and easily identify and fix issues on the roadside, or on site with the customer.

John Cunningham, UK Customer & Fleet Solutions Director at Fraikin, says: “This major £1.5 million investment ensures Fraikin’s mobile maintenance fleet can continue to provide best-in-class up-time for our customers, wherever they are located in the UK.

“We’ve placed significant focus on providing our team with the training, tools and equipment to effectively turn these vans into fully stocked workshops on wheels.”

Fraikin’s mobile technicians are all fully qualified and trained to level two of the IMI IRTEC Licensing Scheme – the nationally-recognised accreditation for commercial vehicle service and maintenance, alongside technician safety and competence within the road transport industry. The company has also introduced IMI level 3 EV training, as well as training for temperature-controlled units and other specialist areas – all

helping to minimise vehicle downtime by being able to complete multiple jobs in a single visit.

Richard Clarke, Head of Technical Network at Fraikin, adds: "By expanding the skills of our technician fleet, we're reinforcing our ability to deliver dedicated maintenance support to fleets of all sizes across all sectors.

"Our team are highly qualified, supporting customers with a diverse set of skills, deep technical knowledge and a thorough understanding of the latest vehicle innovations and technologies."

To support its mobile service technicians further, Fraikin has included a range of quality welfare improvements to the vans, including a heated hand wash station, microwave oven and night heater, ensuring the team can work comfortably year-round.

The new vans each feature Fraikin's full suite of MYSMARTFLEET connected technologies, which includes a telematics package and an AI-powered 360° camera system. This allows Fraikin to remotely monitor the condition of the vans, helping to maximise uptime to ensure they stay on the road.

MYSMARTFLEET also includes a dedicated safety and welfare feature, which connects every driver to Fraikin's control centre, keeping the team informed of their work status and general wellbeing – with the AI camera systems automatically triggered if certain conditions are met, allowing Fraikin to quickly check in on its mobile technicians if required.

Fraikin's technician network – managed by a central team based at Fraikin's head office in Coventry – offers co-ordinated maintenance support across the UK and attended 20,000 events in 2024 alone.

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Notes to editor:

About Fraikin

[Fraikin Ltd](#) is part of the [Fraikin Group](#), the largest commercial vehicle fleet services company in Europe, providing expert fleet management, contract hire and rental solutions to both the private and public sectors. The Fraikin Group, established in France in 1944 by Gérard Fraikin, has operations across Europe, with more than 3,000 employees, 11,200 clients, 171 branches and a fleet of more than 60,000 vehicles. Its operations span the Benelux countries, France, Germany, Italy, Poland, Spain, Switzerland, and the UK.

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FRA/359/25