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## **CENTRIK REVOLUTIONISES OPERATIONAL EFFICIENCY FOR BOURNEMOUTH AVIATION SERVICES**

Aircraft maintenance provider Bournemouth Aviation Services has transformed the efficiency of its operations thanks to its new management system, Centrik.

Handling all maintenance and repair of Pilatus PC-12 aircraft for parent company Jetfly, Bournemouth Aviation Services turned to Centrik at the start of 2018 to streamline its operational procedures, adding a more structured, centralised way of tracking and evidencing all MRO processes.

Dave Munday, Technical Director at Bournemouth Aviation Services, says: “As soon as we were shown what Centrik was capable of, we instantly understood how it could benefit our operation – and we haven’t been disappointed.

“It has provided us with a way to centralise our management systems and documentation control, providing every member of the team with instant access to a live, current, comprehensive overview of our operational processes – it’s completely changed the way we work.”

ICAO and EASA-compliant, Centrik provides Bournemouth Aviation Services with a way to replace its reliance on paper trails and various separate computer programmes, in favour of a fully-integrated solution capable of managing every operational element.

Centrik’s cloud-based architecture puts a complete operational picture at the finger-tips of those who need it, from wherever they are. All information is stored on Centrik’s own, ultra-secure datacentres and is instantly accessible via any browser or tablet. The system is completely portable and can be used even when offline.

“Prior to Centrik’s implementation we would have to work directly from our server to download any new manuals, forms or documents to each individual tablet – a process that would be time consuming and extremely inefficient,” Mr Munday continues.

“Now, thanks to Centrik everything is updated centrally, meaning all current documentation is instantly accessible to everyone, at all times. This ‘live’ operation means we no longer have to rely on sending emails for updates or changes, everything can now be tracked every step of the way, and if any action hasn’t been completed we are all alerted to that fact – it’s functionality like this that has significantly improved operational efficiency.”

Based on a modular system, Centrik can also provide full management of safety, risk, workflows and meetings, as well as compliance and training, which can build a comprehensive overview of all findings, providing visible heatmaps and KPIs that quickly and easily demonstrate how all regulatory compliance requirements are being met.

Centrik will also monitor the training records of every staff member, providing full oversight of all training activity, highlighting when training currency may be about to expire and providing a way to effortlessly create a tailored course, all within the system.

Bournemouth Aviation Services operates from its base at Bournemouth International Airport.

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**Notes to editor:**

Centrik provides complete operational management for the aviation, military, maritime and banking sectors, and helps ensure regulatory compliance. Born from the civil aviation sector, Centrik currently has 5,000 users working in some of the most highly regulated and safety critical industries in the world.



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For further press information please email [James Boley](#) or [Mike Keeler](#) at Garnett Keeler or call 020 8647 4467.

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