



For Immediate Release

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Carrier Transicold Strengthens Customer Support Through Investments in UK Service Training Academy and New Spare Parts Warehouse

WARRINGTON, England, June 20, 2022 — [Carrier Transicold](#) is furthering its commitment to sustainability, quality services, and aftermarket support by advancing its UK service partner network with significant investment in a specialist training academy and urgent request spare parts facility. *Carrier Transicold is a part of Carrier Global Corporation (NYSE: CARR), the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions.*

The new site in Manchester will help ensure Carrier Transicold continues to deliver leading levels of product, parts and maintenance support to its service partner network and customers nationwide. The academy will provide training for upcoming engineers, combining new digital learning capabilities and hands-on experience.

“Ensuring our service partners have what they need to deliver a premium service to our customers is a priority for the business,” said Andy Wainwright, Service Director, Carrier Transicold. “Our UK network of service workshops and mobile maintenance vans are kept well equipped and comprehensively stocked, but the new warehouse means vehicle off road parts, which they may not have on hand, are available for immediate delivery, helping to further cut vehicle downtime for customers.”

The Manchester facility holds the required vehicle off road parts and is supported by overnight deliveries from Carrier Transicold's European warehouse in the Netherlands when required; availability being the key driver for the customer. The warehouse also holds new equipment and products from Carrier Transicold, ready for installation, providing great support to bodybuilders.

In addition to physical product training rigs, students at the training academy will be trained through the online Learning Centre Management System (LCMS), which can provide more efficient and cost-effective remote learning capabilities. With the digital system allowing for prerequisite remote training, participants can have a more concentrated hands-on experience at the academy where the full range of Carrier Transicold products are located in one place.

"The changes make the entire training process more efficient," said Phil Atherton, Manager, Training & Development, Carrier Transicold. "Our engineers come from our service partners nationwide. Previously, training meant taking time out from the business to stay near the academy for the duration of the course. With the students coming in now for a much more focused hands-on experience they have more time to devote to working on the units."

Based in more than 20 locations across the UK, Carrier Transicold's network of 12 independent service partners and over 170 mobile engineers provide nationwide support to customers operating Carrier Transicold equipment.

For more information on Carrier Transicold and its products and services, visit carriertransicold.co.uk. To enquire about becoming a Carrier Transicold mobile, install or trainee engineer please contact ctuk.technicaloperations@carrier.com. Follow

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About Carrier Transicold

Carrier Transicold helps improve transport and shipping of temperature controlled cargoes with a complete line of equipment and services for refrigerated transport and cold chain visibility. For more than 50 years, Carrier Transicold has been an industry leader, providing customers around the world with advanced, energy-efficient and environmentally sustainable container refrigeration systems and generator sets, direct-drive and diesel truck units and trailer refrigeration systems. Carrier Transicold is a part of Carrier Global Corporation, the leading global provider of healthy, safe, sustainable and intelligent building and cold chain solutions. For more information, visit www.carriertransicold.co.uk. Follow Carrier on Twitter: [@SmartColdChain](#) and on LinkedIn at [Carrier Transicold Truck Trailer Refrigeration](#).

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