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BIBBY DISTRIBUTION'S RELIABILITY DELIVERS CLEAR SUCCESS FOR AUTOGLASS® AND LADDAW®

Bibby Distribution's track record for reliability has enabled vehicle glass repair and replacement specialist Autoglass® and wholesale and distributor, Laddaw®, to set a new standard for rapid windscreen repair services.

The 3PL handles overnight delivery of replacement windscreens from one of Europe's largest glass distribution centres in Bardon, Leicestershire, to more than 30 Autoglass® and Laddaw® sites across the UK and Ireland before 7am, 5 days a week – with an average 99.8 per cent on-time in full (OTIF) rate since the contract began in June 2018.

John Cooper, Head of Logistics at Autoglass® and Laddaw® says: "We originally selected Bibby Distribution as our supply chain partner because of the company's reputation for reliability – and that decision has been completely validated by the fantastic service we've received. We have total confidence that our technicians will have the glass they need, when they need it."

As part of the contract, Bibby Distribution has equipped all trucks with demountable Moffett forklifts, meaning that deliveries can be safely unloaded overnight at unmanned sites where materials handling equipment may not otherwise be available.

Building on this, Bibby Distribution has also expanded its support by developing a glass recycling supply chain. Damaged windscreens that have been replaced by Autoglass® are collected by the 3PL's tipper trailer fleet and transported to Scunthorpe, for onward shipping to a specialist glass recycling plant in Belgium.

Cooper says: "Our partnership with Bibby Distribution is delivering tangible improvements in efficiency. We started with the company's answer to making unloading quicker and easier, and since then, the team has been proactive in

assisting us to continue to reduce our environmental impact and boosting our supply chain resilience with additional warehouse capacity. It has been a complete success.”

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Notes to editors:

As one of the top ten logistics providers in the UK, Bibby Distribution exists to enable other companies to drive value from their supply chain activities. The company specialises in providing contract logistics, warehousing, distribution, systems integration and added value services to a wide range of customers.

Bibby Distribution operates from 90 locations across the UK, employs 2,000 people and manages 2million ft² of warehousing space.

The majority of Bibby Distribution’s business is based on long-term partnerships. Its diverse capability also means it can share best practice across the various industry sectors it operates in, from Automotive to FMCG.

Bibby Distribution is part of Bibby Line Group, a diverse and forward-looking family business delivering personal, responsive and flexible customer solutions for over 200 years.

Bibby Line Group is a £1.4 billion business, operating in more than 20 countries, employing over 4,500 people in industries including retail, offshore, financial services, distribution, shipping, marine-based businesses, plant hire and woodland burials.

To find out more about Bibby Line Group, visit www.bibbylinegroup.co.uk.

Bibby Distribution, Head Office, 105 Duke Street, Liverpool, L1 5JQ.

www.bibbydist.co.uk

About Autoglass®

Autoglass® is the UK’s leading vehicle glass repair and replacement service with the widest reaching network comprising over 1,100 technicians who provide a world class service to motorists.

Autoglass® works with insurance, fleet and lease companies – large and small – across the full spectrum of industries.

Autoglass® prides itself in being at the forefront of innovation in the automotive after-market and has heavily invested in understanding the implications of ADAS technologies. At the end of 2018, Autoglass® has 315 trained ADAS technicians and 70 centres offering calibration across the UK and will continue to invest as the adoption of this technology grows.

The company has a dedicated specialist glazing division, Autoglass® Specials, which repairs and replaces glass on everything from trains to combine harvesters, and a sister company, Autoglass® BodyRepair, which offers a mobile bodyshop repair service.

For details of our glass repair and replacement service visit www.autoglass.co.uk.

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