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## **BIBBY DISTRIBUTION APPOINTS NEW DIRECTOR TO STRENGTHEN CUSTOMER SERVICE STANDARDS**

Bibby Distribution has appointed Marcus Torincsi as its Continuous Improvement Director – a new boardroom role focused on enhancing customer service and maximising efficiency.

Torincsi, 48, has more than two decades' experience working across the distribution, logistics, retail and supply chain sectors and joins the 3PL from Eddie Stobart, where he managed continuous improvement and network development programmes across its transport and warehouse networks.

In his new role, he will head up an 11-strong team and will also sit on Bibby Distribution's Executive Board, reporting to Managing Director Duncan Eyre.

Eyre says: "Our team already has a reputation for excellence and efficiency – and with Marcus at the helm we're confident we will be able to build on that foundation. We are excited about the ideas and experience he will bring to our business."

Torincsi says: "I've joined Bibby Distribution because the company takes continuous improvement seriously. It's rare for a 3PL to have a team like this in place, so it's a chance to really raise service standards and set an example of excellence in the industry."

A qualified industrial engineer and PRINCE2 practitioner, Torincsi studied Transport and Distribution at the University of Huddersfield. After graduating, he joined Asda and spent 15 years in its transport and distribution division, working through many operational and support roles before taking charge of its continuous improvement programme in distribution.

He then spent seven years at 2 Sisters Food Group managing various supply chain projects, before moving to Eddie Stobart.

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**Notes to editors:**

As one of the top ten logistics providers in the UK, Bibby Distribution exists to enable other companies to drive value from their supply chain activities. The company specialises in providing contract logistics, warehousing, distribution, systems integration and added value services to a wide range of customers.

Bibby Distribution operates from 90 locations across the UK, employs 2,000 people and manages 2million ft<sup>2</sup> of warehousing space.

The majority of Bibby Distribution's business is based on long-term partnerships. Its diverse capability also means it can share best practice across the various industry sectors it operates in, from Automotive to FMCG.

Bibby Distribution is part of Bibby Line Group, a diverse and forward-looking family business delivering personal, responsive and flexible customer solutions for over 200 years.

Bibby Line Group is a £1.4 billion business, operating in more than 20 countries, employing over 4,500 people in industries including retail, offshore, financial services, distribution, shipping, marine based businesses, plant hire and woodland burials.

To find out more about Bibby Line Group, visit [www.bibbylinegroup.co.uk](http://www.bibbylinegroup.co.uk).

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[www.bibbydist.co.uk](http://www.bibbydist.co.uk)

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