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ATS EUROMASTER'S QUALITY PERFORMANCE RETAINS ISO 9001

CERTIFICATION FOR 27th YEAR RUNNING

ATS Euromaster has renewed its ISO 9001 certification after demonstrating that the

quality of its systems and services met the highest international standards.

The renewal means the national tyre and vehicle maintenance provider has

consistently met the highest award for quality management since 1992.

It follows 25 separate audits which took place over a month, spread across the

company's regional hubs, head office departments, a selection of service centres and

individual Directors, by Quality Assurance certifiers Lloyds Register (LR). Each audit

looked at a variety of quality elements including customer focus, leadership, training,

the system and processes used, and implementation of continuous improvement in

the business.

Holding ISO 9001 certification is a prerequisite for working with the many public sector

and blue light fleets which ATS Euromaster counts amongst its major fleet customers,

as well as being sought after by large national vehicle leasing businesses, blue-chip

companies as well as regional and local SMEs.

Mark Hughes, Quality Manager, ATS Euromaster, says: "Securing ISO 9001 certification

is independent verification that for more than a quarter of a century, our technicians

have been a byword for quality. Our customers can trust that we operate to world-

class standards at every level – from the expertise, advice and quality of service

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delivered by our technicians, to the management processes used by our directors, and beyond."

The new certification is valid for the next three years and will cover the entirety of ATS Euromaster's operations.

In addition to ISO 9001, the company is accredited by SafeContractor and the Contractors Health and Safety Scheme, and is the only national tyre distributor to hold the coveted RoSPA Gold Award.

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About ATS Euromaster

<u>ATS Euromaster Ltd</u>, part of the <u>Euromaster Group</u>, was established in 1965 and provides coverage across Great Britain, supplying tyres for all vehicle types. The company's expertise extends to car and van servicing, maintenance and repair (SMR), including Class IV & Class VII MoT tests, brakes, batteries, shock absorbers, oil, exhausts, fault diagnostics and air-conditioning servicing. ATS Euromaster is accredited by both <u>safecontractor</u> and the <u>Contractors Health and Safety Scheme</u> (CHAS).

In October 2018 ATS Euromaster announced plans to merge its heavy tyre operations with Tructyre, creating the largest national heavy tyre business in Britain. The new national business, Tructyre ATS, will provide service for vehicles from 3.51+ tonnes GVW. The new Tructyre ATS business will be rolled out region by region, with the South East of England having already been the first to successfully transfer to the new method of operations.

Note to editor: For press information visit ATS Euromaster's <u>online newsroom</u> or contact James Boley on 020 8647 4467, or by email to <u>james.boley@garnettkeeler.com</u>.

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